**Car Park Crew:**

*Who:* A nominated person over 18 years of age. Must have a positive attitude and be comforatable helping people and providing direction.

*Location on Day:* You will be stationed in and around the carpark area, guiding people to allocated carpark spots

*What is your main job:*

Greeting vehicle drivers with enthusiasm and a smile as they come into the Enjoy Venue Carpark. Showing them where to park, or indicating which way to travel towards a carpark.

*IF we are sold out please do the following:*

As vehicles come into the carpark ask if they have enough tickets for everyone (with a smile of course) If not explain that the event is sold out and they will not be able to enter without a ticket.

You will need to wear high visibility vest whilst volunteering with carpark management. Vaiusu will provide you with a vest and you are required to return this to Vaiusu when you volunteering is finished.

**Youth Support Crew:**

*Who?:* A nominated person 18+ years and who loves being around performance energy and helping the youth! You are comfortable in giving directions with a positive attitude. You will also cheer the loudest for all the schools and make sure everyone enjoys themselves at the event.

*Where:*  You will be travelling in and out of the auditorium sending messages to the youth leaders, from stage managers and management crew. Once the schools have taken their seats you will be assisting them getting on an off the stage.

**Ticketing Crew:**

*Who:* A nominated person over 18 years of age with a positive attitude that likes helping people, comfortable in dealing with people of all ages as well as young people and providing direction.

*Where:* You will be stationed at our entry point, ticketing area.

*What is your main job:*  You will be working closely with our ticketing company TICKETEBO to process people coming into the venue as quickly as possible.

We will have the tools ready to help you with this.

There will also be a cash sales ticketing booth onsite for onsite purchases. We need people with cash sales experience.

**Patron and Performer Safety Management: (Crowd Control)**

*Who:* Nominated volunteers over 18 years of age with a positive attitude that likes helping people, comfortable in dealing with young people and keeping things in order.

*Where:* assisting Maori Wardens with Patron and Performer Safety, you may find yourself placed in the following areas: the ticketing area, at the main entrance, at the auditorium entrance, inside the venue

*What is your main job:*

* Monitor all patrons entering the premises and inside the premises. Answer any questions patrons have about the event. Know where the toilets, change rooms (limited spaces) and info area is.
* Help move patrons through areas with a smile. Support elderly patrons.
* Monitor all emergency exits to ensure that patrons do not obstruct the operation of those exits; this includes regularly monitoring the exits both internally and externally. Particular attention should be to be given to ensure that patrons cannot gain entry through exits and increase the risk of overcrowding.
* Regularly patrol both indoor and outdoor area(s) and assist venue staff in detecting the potential for any unruly behaviour.
* If a decision is made to require the person to leave and they fail to leave. The on-duty responsible person will decide if the person is to be removed or if police will be called.

**Runners:**

*Who:* Anyone over 18 years of age who likes meetings lots of people and getting things done!! You’re a “I can do anything…with a smile” kinda person.

*Where:* You will be all over the venue, helping the youth navigate through the venue and on and off the stage.

*What is your main job:* There won’t be just one main job for you! You will be shadowing the directors of the event and supporting all the major areas. You will be our go to people to send messages back and forth to various areas and to get things done. Once you are assigned an area you will be checking in on them regularly to see if they need support.